

PARK AVENUE CONDOMINIUM ASSOCIATION

NEW RESIDENT GUIDE

Standard U.S. Postal Address

150 W Saint Charles Rd Apt xxx
Lombard, IL 60148-xxxx
(x denotes numerical value)

Park Avenue Condominium Association Information

On-site Office Hours: Monday and Wednesday 9:00am-5:00pm

Phone Number: (800) 901-5431; Please reference "Park Avenue Condos" when speaking with the customer service representative. If you are calling after hours, please leave a voice message if not an emergency.

Emergency After Hours Phone Number: (855) 766-7486

Fax Number: (773) 887-9211

Property Management Company: Westward Management

Property Managers: Ryan Hufnagel (primary) and Jacob Varilek (assistant)

PAC Website: www.parkavenue-condos.com

Westward Management Website: www.westwardmanagement.com

Visitor Parking: Please have guests park in the 8 spots designated as "Visitor Parking" along the north wall of the upper parking deck. All guests who park elsewhere may be towed. No residents may park in visitor parking unless given prior approval from the management company and/or Board of Directors.

Utilities

<u>Vendor Type</u>	<u>Vendor Name</u>	<u>Phone Number</u>	<u>Notes</u>
Electricity	Com Ed	(800) 334-7661	- responsibility of resident
Gas	Nicor	(888) 642-6748	- responsibility of resident - use "West Saint Charles Rd" for address when activating service
Water	Village of Lombard	N/A	- Association pays for water

Other Suggested Vendors (not inclusive list; Park Avenue Condominium Association does not endorse any of these vendors)

<u>Vendor Type</u>	<u>Vendor Name</u>	<u>Phone Number</u>	<u>Notes</u>
Cable	DirecTV	(847) 831-4561	- Association pays for one standard receiver with basic channels; \$50 one-time, non-refundable installation fee applies - additional services requested (e.g. HD, DVR, premium channels) are responsibility of resident
Cable	Comcast	(800) 934-6489	- responsibility of resident
Internet	American Wide Broadband	(312) 951-9600	- responsibility of resident
Internet	AT&T	(800) 288-2020	- responsibility of resident - use "W St Charles Rd" and choose "Apt/Suite" for the address when checking for internet availability
Internet	Comcast	(800) 934-6489	- responsibility of resident - use "W St Charles Rd" for the address when checking for internet availability